

TULSA PERFORMING ARTS CENTER  
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tulsapac.com / MyTicketOffice.com

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## **PAC NAMES NEW TICKET OFFICE MANAGER**

Terri McGilbra is the Tulsa Performing Arts Center's new Ticket Office Manager. A member of the PAC ticket office staff since August 1993, McGilbra succeeds Steven Fendt, who was promoted to PAC Assistant Director.

McGilbra is a Tulsa native and a graduate of Jenks High School. She joined the PAC ticket office sales team following graduation from the University of Kansas, where she earned a degree in theatre and vocal music. Her position at the PAC was her first post-college job. She has been the PAC's Assistant Ticket Office Manager for nine years.

"As a trained singer and actor, I never thought working off-stage would be very exciting, but my years in the PAC Ticket Office have proven otherwise,"

offers McGilbra. "The arts groups, the diverse events they present, and the technological advances in ticketing have made this career a rich and rewarding one."

The PAC's Ticket Office Manager oversees the day-to-day ticket office operation, which includes supervision of ticket office staff and working with the PAC's 13 resident arts organizations. In addition, she is the ticketing point person for any group that rents space at the PAC.

The Tulsa Performing Arts Center sells tickets at its walk-up sales windows, over the phone and through two Web sites: tulsapac.com and MyTicketOffice.com. In her new role, McGilbra is the main support to all MyTicketOffice.com user venues: Robson Performing Arts Center, OK Mozart, Van Trease Performing Arts Center for Education, the Oklahoma City Civic Center Music Hall, Stage Center in Oklahoma City, Rose State College in Midwest City and the PAC itself. The newest two venues to join MyTicketOffice.com are Bartlesville Community Center and the Oklahoma Jazz Hall of Fame. MyTicketOffice.com is a regional ticketing operation that was launched by the PAC in March 2006.

"In the near future, MyTicketOffice.com will offer even more Internet ticketing services to our customers. We are excited about it," adds McGilbra. "I look forward to leading our team in this next generation of ticketing, and I'm proud of the work we do to help the performing arts succeed in Tulsa."

In the past 12 months, the PAC has sold 560,000 tickets through its ticketing channels, which translates to \$19.9 million in sales.

"Terri McGilbra has been an asset to our staff since for nearly 14 years. Her dedication to our facility and our customers is exceptional," says PAC Director John Scott. "We are truly fortunate to have Terri attending to the crucial duties of Ticket Office Manager. Our customers will be well-served by Terri's attention to detail and service."